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Digital State at the Leading Edge (IPAC Series in Public Management and Governance)

Sandford Borins, Kenneth Kernaghan, David Brown, Nick Bontis, Perri 6, Fred Thompson

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The impact of information technology (IT) on government in the last five years has been profound. Using the governments of Canada and Ontario (both recognized as international leaders in the use of IT) as case studies, *Digital State at the Leading Edge* is the first attempt to take a comprehensive view of the impact of IT upon the whole of government, including politics and campaigning, public consultation, service delivery, knowledge management, and procurement.

Using the concepts of channel choice, procurement market analysis, organizational integration, and digital leadership, this study explores the inter-relationships among all these aspects of the application of IT to government and politics. The authors seek to understand how IT is transforming government and what the nature of that transformation is. In the process, they offer an explanation of Canada's relative success, and conclude with practical advice to politicians and public servants about how to manage IT in government more effectively.

Based on new and original research undertaken over the last five years, the findings of this intriguing study will be of interest to those studying or working in the fields of public administration, political science, and information technology.

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